

Beyond the Garage: Training Technicians for Tomorrow



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Beyond the Garage: Training Technicians for Tomorrow

A conversation with Fleet Services by Cox Automotive's
Terry Rivers, Nakita Stevens, and Icie Hinton



Terry Rivers



*Sr. Manager of Vehicle Services
Training & Provost of FleeTec Academy*

Nakita Stevens



Mobile Trailer Repair Technician II

Icie Hinton



Trailer Repair Technician I

Trends in Technician Training

- Importance of sustainable electric vehicles
- How FleetTec Academy addresses industry trends



Labor Market and Industry Demands

- The Demand for Skilled Technicians
- Strategies for Attracting and Retaining Talent

More than
Innovation.
It's fuel to drive
your Growth.



Tools and Skills in Fleet Technician Training

- Specialized skills
- The role of hands-on training
- Adapting to the latest technologies
- Advice for newer technicians



Meeting Customer Needs

- Understanding Customer Expectations
- Commitment to Social Responsibility
- Focus on Excellence



Thank You!

Be ever-ready for every opportunity with the right partner

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———— LET'S PUT ————
THE POWER OF US
TO WORK FOR YOU

